	Revenue Enhancement			
To increase amount of revenue collected annually by ensuring full implementation of revenue strategy by June 2017	To increase amount of revenue collected annually by ensuring full implementation of revenue strategy by June 2016		opportunities in Masilonyana Municipal area based on projects and programmes outlined in the IDP and MTAS  To create employment opportunities in Masilonyana Municipal area based on projects and programmes outlined in the IDP and MTAS	To create employment
No. of campaigns on registering indigents	Amount of arrears at the closing of the Financial year		No. of LED Lekgotta conducted  No. of jobs created for samll businesses	
1 campaign	Target was not set under this indicator. Therefore no reporting was done	PA 1: FINANCIA	indicator, therefore no reporting was made.  11 jobs created for small businesses	This is a new
Campaign conducted     on registering indigents     by March 2016	R272 250 of the money owed collected by June 2016	KPA 1: FINANCIAL VIABILITY AND MANAGEMENT	1 LED Summit hosted by June 2016  3 jobs created for small businesses by Dec 2015	
Achieved. Campaign was conducted on the 1st February - 11 March 2016 in all municipal Units	Not achieved.	AGEMENT	Not achieved Achieved. 3 Appointment letters were given to SMME's for appointment of municipal service to be rendered which is Supply and Mantainance of tyres	
	1.Due to the financial systems challenges. 2.Inconsistant implemetation of the credit control policy		This is due to budget constraints	
	1. Billing to be performed timeously to ensure that challenges caused by the system are detected on time. 2. Radical implementation of credit control. Municipality has also appointed the debt collector who will be collecting cash on the municipality's behalf		requested form other external stakeholders to ensure implementation of the summit programme	Empling will be

		T			
Expenditure Ma	nagement		Budgeting and Reporting		
To improve expenditure processes by June 2017	To improve expenditure processes by June 2016	To facilitate the financial viability of MLM as measured in terms of the key indicators of the Municipal Planning and Performance Management Regulations, 2001.	To facilitate the financial viability of MLM as measured in terms of the key indicators of the Municipal Planning and Performance Management Regulations, 2001.	To facilitate the financial viability of MLM as measured in terms of the key indicators of the Municipal Planning and Performance Management Regulations, 2001.	To increase amount of revenue collected annually by ensuring full implementation of revenue strategy by June 2018
Verification of municipal employees	Clear salaries suspense account	Approval of electricity tariffs by NERSA	Timely approval of the adjustment budget	No. of annual budget compiled and approved by Council	Improve payment to creditors
Municipal employees verified in all towns	Salaries suspense account cleared	1 nersa application submitted	Approved adjustment budget	Approved annual budget	Target was not set under this indicator. Therefore no reporting was done
Municipal employees verified in all towns by	salaries suspence accounts cleared by June 2016	1 nersa Application for electricity increase submitted by June 2016	Approved adjustment budget by March 2016	Approved annual budget by June 2016	creditors payed within the specified period as the MFMA by June 2016
Achieved. Employees were verified on the 30th May to the 1st June 2016 for all municipal units	Achieved	Achieved. D-Forms were submitted to NERSA during October 2015 for electricity increase	Achieved. Adjustment budget was approved by Council during the 22 January 2016	Achieved. Annual Budget was approved by Council during June 2016	Not achieved
					This is due mainly on the ability of the municipality to pay its creditors within 30 days
					To spend based on the available cashflow 2. Procuring in line with the procurement plan to ensure that the cash flow is better managed

Financial Management, reporting and compliance	4	Asset Management		Supply Chain Management
To improve compliance and adherence to legislation	To manage, control and maintain all municipal assets according to MFMA regulations and good assets management practices	To manage, control and maintain all municipal assets according to MFMA regulations and good assets management practices	To manage, control and maintain all municipal assets according to MFMA regulations and good assets management practices	To implement proper supply chain protocols in compliance with the MFMA legislation
No. of AFS	Inventory	Update of Fixed asset register	Verification of moveable and immovable assets	Adjudicate tenders within 60 days
AFS submitted on the 31st August	2 inventory	FAR updated	2 verifications of moveable and immovable assets	Target was not set under this indicator. Therefore no reporting was done
AFS compiled and submitted to AG on the 31st August	4 inventory count by June 2016	FAR updated by June 2016	moveable and immovable assets verified bi-annually by June 2016	Tenders adjudicated within 60 days
Achieved. AFS was submitted to the AG on the 31st August 2015	Achieved. Inventory is done for all the 4 Quarters. A manual investory register is mantained on a monthly basis which includes all the inventory procured	Achieved. FAR register is updated on a monthly basis and additions list is included.	Achieved.  Moveable and immovable assets have been verified.  Asset control sheet serve as an evidence.	Achieved. Tenders are adjudicated with 60 days

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Internal Audit	Public Participation	Communications		
Improve internal controls for clean administration purposes by continuous implementation of policies and legislation	To improve community participation in the affairs of the municipality	To ensure functional system of internal and external communication		To improve compliance and adherence to legislation
No. of audit committee meetings held	No. of Mayoral Imbizos and outreach programmes held by June 2016	No. of communication activities implemented	KPA	No. of audit action plan to address all audit findings
3 Audit committee meetings held	2 community participations	Target was not set under this indicator. Therefore no reporting was done	1: GOOD GOVER	1 Audit Action plan developed and approved
4 Audit Committee meetings held by June 2016	1 Mayoral imbizos held and 2 community participations conducted by June 2016	1 newsletters published by December 2015	KPA 1: GOOD GOVERNANCE AND PUBLIC PARTICIPATIO	1 realistic audit action plan developed by June 2016
Achieved. Audit Committee Meeting was held on the 27 August 2015; 29 September 2015; 30 November 2016 and 24 May 2016	Not achieved	Not achieved	ARTICIPATION	Achieved. Audit Action Plan was approved by Council on the 22nd January 2016. Audit Action Plan has been updated on a monthly basis through monthly meetings held by staff and management
	Poor participation in attendance from the community which led to nonmaterialization of these meetings	This was due to Budget constraints		
	Public Participation will be organised again during 2016/2017 financial year as it is still a standing target	Municipality will implement this program when there is sufficient budget		

		No. 10 (10 (10 (10 (10 (10 (10 (10 (10 (10	
Risk Management			
To ensure that MLM operates clear of anticipated risks of maladministration, fraud and corruption	Improve internal controls for clean administration purposes by continuous implementation of policies and legislation	Improve internal controls for clean administration purposes by continuous implementation of policies and legislation	Improve internal controls for clean administration purposes by continuous implementation of policies and legislation
No. of risk assessment conducted	No. of Internal Audit Plans developed	No. of Performance audit committee held	audit reports on the implementation of the Annual Plan to Audit & Performance Committee
4 risks assessments conducted	1 Internal audit plan developed	3 Performance audit committee meetings held	4 IA reports submitted
4 Risks assessments conducted by June 2016	1 Internal Audit Plan developed by December 2015	4 Performance audit committee meetings held by June 2016	4 Audit reports on the implementation of the Audit Plan submitted to Audit Committee by June 2016
Achieved. Risks assessments were conducted for each department in all the 4 Quarters.	Achieved. Internal Audit Plan was developed and submitted to the Audit Committee	Achieved. Audit Committee Meeting was held on the 27 August 2015; 29 September 2015; 30 November 2015 and 24 May 2016	Achieved

Legal Compliance		
Provide an effective and efficient administration and legal support	To ensure that MLM operates clear of anticipated risks of maladministration, fraud and corruption	To ensure that MLM operates clear of anticipated risks of maladministration, fraud and corruption
No. of reports on legal matters	No. of risks committee meetings conducted	No. of risks workshops conducted
10 reports	4 risk committee meetings conducted	2 workshops
8 Reports submitted on all legal matters by June 2016	4 risk committee meetings conducted by June 2016	2 Workshops conducted by March 2016
Achieved. Reports have been prepared in all legal activities	Achieved. Risk committee meetings was held on the 2nd July 2015; 22 October 2015; 23 February 2016 and 24 June 2016. Attendance registers have been submitted	Achieved. Risks workshops were held from the 3rd - 6th August 2015 for all departments; 2nd workshop was held from the 12th - 15th January 2016. Attendance registers have been submitted

# CHAPTER 4 - ORGANISATIONAL DEVELOPMENT PERFORMANCE (PERFORMANCE REPORT PART II)

## COMPONENT A: INTRODUCTION TO THE MUNICIPAL PERSONNEL

#### 4.1 EMPLOYEE TOTALS, TURNOVER AND VACANCIES

Vacancies %	vacancies oN	Employees	Approved strong	Departments
	961	091	326 30 JUNE	TECHNICAL SERVICES
	LÞζ	001	748	COMMUNITY SERVICES
	<b>b</b> Z	32	65	FINANCIAL SERVICES
	72	33	85	CORPORATE SERVICES
	9	81	ζΙ	MUNICIPAL MANAGER
		5016	30 JUNE	
	917	11/1	785	TECHNICAL SERVICES
	507	941	322	COMMUNITY SERVICES
	78	98	65	FINANCIAL SERVICES
	70	LE	LS	СОКРОКАТЕ ЅЕRVICES
	S	71	LI	MUNICIPAL MANAGER
	01	9	91	LOCAL ECONOMIC DEVELOPMENT

### COMPONENT B: MANAGING THE MUNICIPAL WORKFORCE

#### INTRODUCTION TO MUNICIPAL WORKFORCE MANAGEMENT

This chapter gives an account of organizational development performance with reference to the municipal workforce. Attention will be paid to the management of municipal workforce, workforce expenditure.

The Masilonyana workforce is dominated by African (blacks). We have managed to reduce ratio between African males and African females. 90% of the workforce remains African (blacks).

Although no persons with disabilities were recruited during this year we have 3 disabled employees in the service of the municipality. The municipality has also employed 2 foreign nationals to assist the municipality with infrastructure challenges.

The municipality has developed and adopted number of policies that are intended to create a fair, efficient and transparent system on matters affecting the employees. The municipality reviews these policies regularly to ensure that they are on par with best practices, new and amended legislation.

The Municipality has approved policies and procedures used to govern the institution, and these policies and procedures are communicated to the staff. As the municipality we do have the Employment Equity Plan however we do not meet the provincial equity targets.

The municipality embarked on a process to develop its own HR policies during 2013. The process entailed the development of new HR policies and the review of current HR policies. The policies were extensively workshopped by Councillors, Senior Management and Labour. After those workshops all inputs were incorporated in the draft policies and tabled in front of the Local Labour Forum for consultation. Final inputs were effected on those draft HR policies and the policies were authorities were submitted to the municipal council for approval. The following HR policies were

approved by council on 31 July 2013:

The municipality is currently in process to review all HR policies and it is expected that the reviewed HR policies will be submitted to Council during July 2016 for approval. However the travelling allowance policy has already been reviewed and approved by Council on 30 June 2016. After approval of those policies by Council it was also workshopped with all employees in the employment of the municipality.

Those HR policies have assisted the municipality with their oversight role and general management of its human capital. Those policies further more clearly outlined the duties and responsibilities of the municipality and what is expected from employees.

Some of those policies such as the Bereavement Policy, Bursary Policy, Recruitment Policy, Wellness Programme Policy did assist a lot to ensure that correct procedures has been followed, necessary assistance to qualifying employees with regards to the development of much needed skills has been started to be attended to and that the municipality has improve on the wellbeing of its human capital. It has also make HR processes more transparent because the workforce was well informed of the existence and policy directions. It has made the process of ensuring sufficient budget for human capital more sufficient.

Except for HR policies other institutional policies was also developed and approved by the municipality. Those policies are the following:

- Financial Disclosure policy;
- -Records Management Policy
- -Delegation of Powers and Functions;

- Fleet Management Policy
- Relocation Policy;
- Manual on the promotion of access to information.

The above mentioned policies assisted the municipality to a great extend as it defined and outlined the roles and responsibilities of every role player sufficiently. It further assisted a lot with institutional management, oversight and reporting on the subject matters.

## 4.2 POLICIES

	sue	olicies and Pla	Pd	
Date adopted by council or comment on failure to	Peweive R	beteldmoD	Name of Policy	
	%	%		
Adopted July 2015	100	100	PMS Policy and Framework	1
101չ 2013	%00 L	%001	22 HR Policies	2
May 2015	%00L	%001	8 Budget related Policies	3

## 4.3 INJURIES, SICKNESS AND SUSPENSIONS

A workshop was conducted by the department of Labour. It was inter alias concentrated on health and safety matters with one of its aims to reduce the number of injuries on duty. Because the municipality does not have its own medical practitioner it refers all injury on duty cases to DR Omar as Dr Omar has been contracted by the Department of Labour to handle injury on duty cases. Where applicable DR Omar is doing regular check up on those cases and keeps record of such cases.

The report covers the progress of Health and Safety Division and includes the following

Employees injured on duty:

Į.	Chemicals used at water works	Eye injury
8	Sport injury during official sport events	Wellness Programme Related
NUMBER OF AFFECTED	CAUSE OF INJURY	TYPES

6	otal number of injured employees		
l	Slip on floor	Leg injury	
3	vehicle related injuries√	Leg, Arm & Knee injuries	
ı	Water works	Bitten by spider	

13	0	56	2	Total
				Fatal
				Permanent disablement
				Temporary total disablement
13	0	56	7	Requested basic medical attention
AVERAGE INJURY LEAVE PER EMPLOYEE	DAYS EMPLOYEE USING	DAYS TAKEN		ТҮРЕ ОF ІИЈИRY

The total number of IOD leave days taken by injured employees was 26 days.

**NB:** None of the injured employees was placed on light duty and all of the injured employees are doing their normal duties.

All employees working with hazardous substances were vaccinated for hepatitis and underwent x-rays. 143 employees attended the program

#### Awareness Campaign

An awareness week campaign was done at all units where by employees were educate on matters relating to Occupational Health & Safety issues held on Health and Safety in the work place.

#### COMMENT ON SUSPENSIONS AND CASES OF FINANCIAL MISCONDUCT:

Employee is alleged that on the  $09^{th}$  May 2016, He intentionally fraudulently altered doctor's medical certificate from 11<sup>th</sup> May 2016 which is the date he was supposed to come back to work from sick leave to 13<sup>th</sup> May 2016.

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