

policy		
SPLUMA by-law		

Public participation meetings are held on every new or revised by-law to provide interested parties with the opportunity to comment on the by-law before it is finalised. The meetings are held within the municipal area so that as many people as possible can attend. Notice of the meetings are placed in the local newspaper, at the municipal office, on the Municipality's website and broadcasted via radio. Once the public participation process is finalised the draft by-law is tabled at a Council meeting where Council approves the by-law. The approved by-law is then gazetted in the Provincial Gazette and a notice is placed in the local newspaper informing the public of the approved by-law and the date of commencement. Every by-law is enforced by the relevant Directorate responsible for its implementation.

2.10 WEBSITE

Municipal Website: Content and Currency of Material		
Documents published on the Municipality's Website	Yes / No	Publishing Date
Current annual and adjustments budgets and all budget-related documents		2016-07-05
		2015-06-29
		2014-06-20
		2013-07-09
		2012-08-12
		2011-08-03
		2010-07-06
		2009-07-09
		2008-08-19
	Yes	2007-07-27
All current budget-related policies	Yes	2014-04-14 2014-07-01
The previous annual reports	No	2016-02-01 2016-04-18
The annual report (2014/15) published	Yes	10/07/2015 2015-08-04

All current performance agreements required in terms of section 57(1)(b) of the Municipal Systems Act (2013/14) and resulting scorecards	Yes	29-10-2014 12/03/2015 29-07-2016
All service delivery agreements	N/A	None
All long-term borrowing contracts	Yes	2014-04-14
All supply chain management contracts above a prescribed value	No	2014-04-14 2015-08-04
An information statement containing a list of assets over a prescribed value that have been disposed of in terms of section 14 (2) or (4) during Year 1	No	None
Contracts agreed in to which subsection (1) of section 33 apply, subject to subsection (3) of that section	Yes	15-08-04
Public-private partnership agreements referred to in section 120	N/A	No
All quarterly reports tabled in the council in terms of section 52 (d) during the year (The municipality also placed the section 72 reports-Mid Year Assessment)	Yes	2014-04-14

MUNICIPAL WEBSITE CONTENT AND ACCESS

Masilonyana Local Municipality strives to maintain and improve the communication through its website as guided by section 75 MFMA.

All the information relating to the quotations, procurement advertisement is uploaded through Corporate Services department by the office of Information and Communication Technology. The ICT department aims to improve the control or procedures to be followed when information is to be uploaded. Currently users request uploads through emails, and ICT forwards the request to the province where the hosting takes place. The proposed future procedure is as follows: -

Users to complete a form when requesting the information to be uploaded

Head of Corporate services to authorize the form and acknowledges the information to be uploaded,

The information would then be forwarded to the ICT office in a soft copy format.

Thereafter the ICT Coordinator forward the information/request for upload to province.

Upon successful uploading of information then it should be accessible immediately.

2.11 PUBLIC SATISFACTION ON MUNICIPAL SERVICES

The municipality did not conduct any public satisfaction surveys on municipal services for the period under review.

CHAPTER 3 – SERVICE DELIVERY PERFORMANCE (PERFORMANCE REPORT PART I)

INTRODUCTION

The Municipality is committed to quality service delivery for residents of Masilonyana and to the extension of basic services to those who were previously denied access.

These sections of the report put focus on the Service delivery related areas of the Municipality, including performance highlights as they prevailed for the period reported herein.

COMPONENT A: BASIC SERVICES

The purpose of performance reporting is to report specifically on the implementation and achievement of IDP outcomes. This section should provide an overview on the achievement of a municipality in terms of the strategic intent and deliverables achieved as stated in the IDP. The Top Layer (strategic) SDBIP is the municipality's strategic plan and shows the strategic alignment between the different documents. (IDP, Budget and Performance Agreements).

3.1. WATER PROVISION

The strategic approach to the provision of water services is contained in the Infrastructure Master Plan as developed by the municipality during 2014 and approved by Council. The Bulk Water Supply Plan for all towns is contained in this Water Master Plan.

All planning culminates in the Three-year Capital Budget Programme, which speaks to the delivery of water services to meet domestic water needs, especially of the poor, and commercial/industrial water demands.

The municipality will continue to curb the water losses that is being experienced and unaccounted. Strict measures are continuously enforced to deal with water wastage.

The municipality continues to make strides to ensure that water is provided in all households. Due to the drought experienced in the country the municipality is experiencing a massive challenge in water supply, but strides were put in place.

The Department of water and sanitation has provided the municipality with 2 X 20 000 litres water tankers to supply water in communities especially the clinics and schools and also the high line areas.

Water restrictions were issued throughout the municipality from 18H00 to 06H00 in order to cater for communities who are living in the high line areas

Households Water Service Delivery Levels				
Description	2012/13	2013/14	2014/15	2015/16
	Actual No.	Actual No.	Actual No.	Actual No.
Water: (above min level)				
Piped water inside dwelling	16 713	16 713	16 713	16 713
Piped water inside yard (but not in dwelling)	N/A	N/A	N/A	N/A
Using public tap (within 200m from dwelling)	0	0	0	60
Other water supply (within 200m)	0	0	0	0
<i>Minimum Service Level and Above sub-total</i>	16 713	16 713	16 713	17 728
<i>Minimum Service Level and Above Percentage</i>	100%	100%	100%	100%
Water: (below min level)				
Using public tap (more than 200m from dwelling)				
Other water supply (more than 200m from dwelling)				
No water supply	N/A	N/A	N/A	N/A
<i>Below Minimum Service Level sub-total</i>	0	0	0	0
<i>Below Minimum Service Level Percentage</i>	0%	0%	0%	0%
Total number of households*	16 713	16 713	16 713	17 728

Households - Water Service Delivery Levels below the minimum						
Description	2012/13	2013/14	2014/15	2015/16		
	Actual No.	Actual No.	Actual No.	Original No.	Adjusted No.	Actual No.
FORMAL SETTLEMENTS						
Total households	N/A	N/A	N/A	17 728	N/A	N/A
Households below minimum service level	0	0	0	0		
Proportion of households below minimum service level	0	0	0	0		
INFORMAL SETTLEMENTS						
Total households	0	0	0	0	N/A	N/A
Households below minimum service level	0	0	0	0		
Proportion of households below minimum service level	0	0	0	0		
				T 3.1.4		

Water Service Policy Objectives Taken From IDP 2015/16							
Service Objectives	Outline Service Targets	Target		Actual	Target		
Service Indicators (i)	(ii)	*Previous Year (v)	*Current Year (vi)	(vii)	Corrective action/ measures	*Current Year (ix)	*Following Year (x)
Service Objective water							
To ensure that 100% households in formal settlements around MLM have access to clean and enough (basic level) of water by June 2016	% of water treatment plant upgraded	No reporting was done under this indicator	Additional 1 Mega liter of purified water supply at Soutpan by March 2016	Non performance of the contractor as services were not delivered as per the scope of work.	Sub-contractor has been appointed to complete the project and is anticipated to complete the project end of September 2016.	N/A	N/A
To ensure that 100% households in formal settlements around MLM have access to clean and enough (basic level) of water by June 2016	No of water reservoir constructed	No reporting was done under this indicator	Construction of additional 2 mega litres reservoirs in Theunissen by June 2016	Funds of this project was transferred to Masilo concrete pressure tower as this was the prioritized project. However the project is at a design stage and the design has been forwarded to the municipality by Tinsedi Project Management.	Project will be implemented at a later stage	N/A	N/A
To ensure that 100% households in formal settlements around MLM have access to clean and enough (basic level) of water by June 2016	No. of water metres, zone metres and bulk metres installed	Household meters installed. Report did not include specifics	Installation of 3720 water metres, 2 zone metres and 4 bulk metres at Theunissen by June 2016	Suppliers and contractors were not paid due to cashflow challenges	Supplier has been paid during July 2016 and material has been delivered. Contractor will commence with the implementation of the project	N/A	N/A

To ensure that 100% households in formal settlements around MLM have access to clean and enough (basic level) of water by June 2016	No. of water metres, zone metres and bulk metres installed	Household meters installed. Report did not include specifics	Installation of 505 domestic water meters, 2 zone metres and 5 bulk metres at Verkeerdevlei by June 2016	Suppliers and contractors were not paid due to cashflow challenges	Supplier has been paid during July 2016 and material has been delivered. Contractor will commence with the implementation of the project	N/A	N/A
To ensure that 100% households in formal settlements around MLM have access to clean and enough (basic level) of water by June 2016	No. of water metres, zone metres and bulk metres installed	Household meters installed. Report did not include specifics	Installation of 2719 water meters, 3 zone metres and 3 bulk metres at Brandfont/Majwem asweu by June 2016	Suppliers and contract were not paid due to cashflow challenges	Supplier has been paid during July 2016 and material has been delivered. Contractor will commence with the implementation of the project	N/A	N/A
To ensure that 100% households in formal settlements around MLM have access to clean and enough (basic level) of water by June 2016	No. of water metres, zone metres and bulk metres installed	Household meters installed. Report did not include specifics	Installation of 1027 water meters, 2 zone metres and 5 bulk water metres at Soutpan/Ikgomots eng by June 2016	Suppliers and contract were not paid due to cashflow challenges	Supplier has been paid during July 2016 and material has been delivered. Contractor will commence with the implementation of the project	N/A	N/A

To ensure that 100% households in formal settlements around MLM have access to clean and enough (basic level) of water by June 2016	No. of water metres, zone metres and bulk metres installed	Household meters installed. Report did not include specifics	Installation of 3122 water meters, 3 zone metres at Winburg/Makelelela by June 2016	Suppliers and contractor were not paid due to cashflow challenges	Supplier has been paid during July 2016 and material has been delivered. Contractor will commence with the implementation of the project	N/A	N/A
To ensure that 100% households in formal settlements around MLM have access to clean and enough (basic level) of water by June 2016	No. of boreholes and pumpstations refurbished	No reporting was done under this indicator	2 Pump stations refurbished, electric supply connected at Brandfort by December 2015	The project was completed during 2014/2015 financial year	N/A	N/A	N/A
To ensure that 100% households in formal settlements around MLM have access to clean and enough (basic level) of water by June 2016	% of raw water pipeline constructed.	Progress report submitted	Pipe line constructed from sanvet to Brandfort and the supply of raw water by June 2016	Delays due to non-payment that was caused by cashflow challenges	Sub contractor has been paid and is back on site to complete the project	N/A	N/A
To ensure that 100% households in formal settlements around MLM have access to clean and enough (basic level) of	% of mega litres of clear water supplied	No reporting was done under this indicator	8 Mega litres of clear water supplied to Brandfort/Majwem asweu by	Construction of the pipeline is still under implementation	Completion of the pipeline will be completed during September 2016	N/A	N/A

water by June 2016				December 2015				
To ensure that 100% households in formal settlements around MLM have access to clean and enough (basic level) of water by June 2016	% of raw water pipeline constructed.	No reporting was done under this indicator	75% of raw water pipeline constructed at Winburg by June 2016	Contractor not yet appointed due to Consultant that has not submitted the project report	Once the consultant has submitted the report to Water and Sanitation department and the department approves then the contractor will be appointed	N/A	N/A	N/A
To ensure that 100% households in formal settlements around MLM have access to clean and enough (basic level) of water by June 2016	% of boreholes upgraded and refurbished	No reporting was done under this indicator	100% of Winburg boreholes operational by December 2015	Project was completed during 2013	N/A	N/A	N/A	N/A
To ensure that 100% households in formal settlements around MLM have access to clean and enough (basic level) of water by June 2016	No. on water monitoring programme for municipal plants developed	4 Water quality registers developed and updated for municipal plants	4 Water Monitoring programme for municipal plants developed by June 2016	Water Quality registers were developed	N/A	N/A	N/A	N/A
To ensure that 100% households in formal settlements around MLM	No. of logbooks developed and monitored for	4 logbooks developed and monitored for incidents taking place at the plant	4 logbooks developed and monitored for	Logbooks are developed and monitored for all incidents taking place at the plant	N/A	N/A	N/A	N/A

have access to clean and enough (basic level) of water by June 2016	incidents taking place at the plant	in all municipal towns	incidents taking place at the plant at Theunissen, Winburg, Brandford and Soutpan by June 2016				
To ensure that 100% households in formal settlements around MLM have access to clean and enough (basic level) of water by June 2016	No. of water quality registers developed	4 Water quality registers updated	4 water quality registers developed by June 2016	Water Quality registers were developed for all municipal towns	N/A	N/A	N/A
To ensure that 100% households in formal settlements around MLM have access to clean and enough (basic level) of water by June 2016	No. of houses detected on leaks	No reporting was done under this indicator	6650 houses detected and fixed on leaks by June 2016	Leaks are detected and fixed upon being reported by the community. 203 leakages were detected and attended	A team from Water and Sanitation department has been tasked with the responsibility to identify all the leakages of Masilonyana	N/A	N/A
To ensure that 100% households in formal settlements around MLM have access to clean and enough (basic level) of water by June 2016	No. of water meter readings recorded and analysed	No reporting was done under this indicator	16 950 water meter readings taken and analysed within the municipality by June 2016	Insufficient reporting. However 366 water meter readings were taken and analyzed by the municipality.	During the new financial year proper records of all water meter readings will be analysed and recorded	N/A	N/A

To ensure that 100% households in formal settlements around MLM have access to clean and enough (basic level) of water by June 2016	% of water losses reduced	No reporting was done under this indicator	20% of water losses reduced by June 2016	Leaks are detected and fixed upon being reported by the community	N/A	N/A	N/A
To ensure that 100% households in formal settlements around MLM have access to clean and enough (basic level) of water by June 2016	Amount of waters supplied	No reporting was done under this indicator	10224 Ml of water supplied to all towns (Theunissen, Winburg, Brandfort, Verkleedevelei, Soutpan) by June 2016	Target has not been met due to water challenges that has been experienced throughout the year. However a total of 923 Ml of water have been supplied to all municipal towns.	The municipality will continue to make strides to ensure proper supply of water to communities	N/A	N/A