

### 3.2 WASTE WATER (SANITATION) PROVISION

The strategic approach to the provision of sanitation services is contained in the Infrastructure Master Plan as developed by the municipality during 2014 and approved by Council. The Bulk Sanitation Supply Plan for all towns is contained in this Master Plan.

All planning culminates in the Three-year Capital Budget Programme, which speaks to the delivery of sanitation services to meet domestic sanitation needs, especially of the poor, and commercial/industrial sanitation demands.

The Winburg waste water treatment plant was refurbishment and completed to ensure effective flow of sewer plant. The municipality is making strides to ensure that sanitation is provided to all communities. However, the municipality is still experiencing challenges that relate to spillages and sewer blockages. The municipality strives to ensure that major and minor spillages and sewer blockages are attended as and when they occur.

<b>Sanitation Service Delivery Levels</b>				
<b>*Households</b>				
Description	2012/13	2013/14	2014/15	2015/16
	Outcome No.	Outcome No.	Outcome No.	Actual No.
<b><u>Sanitation/sewerage: (above minimum level)</u></b>				
Flush toilet (connected to sewerage)	N/A	N/A	15 160	15 160
Flush toilet (with septic tank)	N/A	N/A	572	572
Chemical toilet	0	0	0	0
Pit toilet (ventilated)	0	0	0	0
Other toilet provisions (above min. service level)				
<i>Minimum Service Level and Above</i>				
<i>sub-total</i>	N/A	N/A	15732	15732
<i>Percentage</i>	N/A	N/A	100%	100%
<b><u>Sanitation/sewerage: (below minimum level)</u></b>				
Bucket toilet	0	0	857	857
Other toilet provisions (below min. service level)	0	0	0	0
No toilet provisions	0	0	0	0
<i>Below Minimum Service Level</i>				
<i>sub-total</i>	0	0	857	857
<i>Percentage</i>	0	0		
<b>Total households</b>	<b>0</b>	<b>0</b>	<b>16589</b>	<b>16589</b>
<b>*Total number of households including informal settlements</b>				<b>T 3.2.3</b>

Sanitation Service Policy Objectives Taken From IDP 2015/16							
Service Objectives	Outline Service Targets		Actual		Target		
	Service Indicators (i)	(ii)	*Previous Year (v)	*Current Year (vi)	Corrective action/measure S	*Current Year (ix)	*Following Year (x)
<b>Service Objective sanitation</b>							
To ensure that 100% of households in formal settlements in Masiomyana area have access to basic level of sanitation by 2016	% of existing waste water treatment works upgraded		Progress report submitted	100% of waste water treatment works upgraded in Winburg/Makele kella by June 2016	Practical Completion certificate has been submitted	N/A	N/A
To ensure that 100% of households in formal settlements in Masiomyana area have access to basic level of sanitation by 2016	No. of households eradicated on buckets		No reporting was done under this indicator	2882 households eradicated buckets by December 2015	This project was completed during 2013.	N/A	N/A

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### 3.3 ELECTRICITY

The municipality supplies electricity to all municipal towns which is Theunissen, Brandfort, Winburg, Verkeerdevelei and Soutpan. The municipality supplies all these towns with electricity. Each town has got a location namely Masilo, Majwemasweu, Makeleketla, Tshepong and Ikgomotseng. Eskom supplies the locations and Soutpan with electricity. All the Street lights and High mast lights are maintained by the municipality.

In all three towns there are Eskom main sub stations except Verkeerdevelei. A sub station's work is to step down the 132 kv (supplied to it) to 11kv, by the main transformer. The 11kv will then be supplied to all mini substations in town. A substation consists of electrical components such as voltage transformer, current transformer, AC/DC panel, busbars, main transformer, etc. Brandfort, Theunissen and Winburg have 132 kv sub stations because they carry too much load. Verkeerdevelei is supplied by 22 kv medium voltage lines. It only has two 315 kva transformers. It doesn't have too much load. The municipality's main sub stations only has main circuit breakers. They need refurbishment (i.e. panels, bulk meter, another C/B)

The municipality developed and submitted business plans for all towns to source funding from Department of energy for refurbishment of electrical components. However no funding has been granted on these plans.

Electricity Service Policy Objectives Taken From IDP 2015/16						
Service Objectives	Outline Service Targets		Target		Actual	
	*Previous Year (v)	*Current Year (vi)	Corrective action/measure S	*Current Year (ix)	*Following Year (x)	
<i>Service Indicators</i> (i)	(ii)					
<b>Service Objective electricity</b>						
To ensure that 100% of households in Masilonyana Municipal area have access to electricity by 2016	% of business plan completed and submitted to DOE for refurbishment and upgrade of Bulk Electrification	9 Business plans developed and submitted to the Department of energy for refurbishment and upgrade of Bulk electrification by December 2015	9 Business Plans have been completed and submitted for Department of energy	N/A	N/A	N/A

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### 3.4 WASTE MANAGEMENT

The department managed to render the services as per the SDBIP and performance plan, however challenges such as lack of resources (vehicles, personnel and budget due to the cash flow) had a negative impact on service delivery.

#### 1. Waste Management

- The Council approved Integrated Waste Management Plan (IWMP), By-laws on littering were promulgated and are enforced by our Law Enforcement Officers. The business area are cleaned daily at each unit and once or twice over the weekends, EPWP programs during the year assisted with cleaning in the units

#### • Refuse removal

Every household in Masilonyana Local Municipality, in all the five units receives household waste collection at least once per week, the Municipality approved a waste management delivery service plan that is implemented throughout the municipality

#### • Landfill sites

All the five (5) landfill sites within the municipality are licensed and have permit numbers, although they are not regulated and managed through the NEMA.

The municipality received funding from the National Department of Environmental Affairs (EPIP) for the upgrading of Theunissen and Winburg landfill site (R7 million for each site)

The upgrading of Theunissen landfill site are almost completed it is 95% completed, in the process to be upgraded with EPIP funding and is 95% completed, the Winburg site is also in the process to be upgraded the layout and building plans are submitted to the Department for approval.

#### Challenges encountered

- Waste collection fleet is old and as a result there are regular break downs, which in turn affects and delays service delivery.
- Refuse trucks are used for other work in other departments which have an impact on service delivery as the weekly service delivery plan cannot be implemented as per the plan
- There is a shortage of personnel for waste collection.
- There is no personnel to work on the landfill site for access control, data collection on quantities of waste that enters the sites and to report on the National Waste Information System.
- Brandfort, Verkeerdevlei and Soutpan landfill sites are not fenced.

- Yellow fleet and equipment to manage work on the landfill sites is non-existent.
- The Municipality does not comply with the National Environmental Management Waste Act, and this leads to non compliance notices issued to the municipality by the District Municipality.

Waste Management Service Policy Objectives Taken From IDP						
Service Objectives	Outline Service Targets		2015/16			
	Target		Actual	Corrective action/measure	*Current Year (ix)	*Following Year (x)
Service Indicators (i)	*Previous Year (v)	*Current Year (vi)	(vii)			
<b>Service Objective Waste Management</b>						
To ensure good waste management in Masibnyana Municipality	No. of households with access to refuse removal programme	Waste removal services provided to 15 849 households	Waste removal services provided to 15 849 households by June 2016	Waste is removed as per the Waste Plan	N/A	N/A

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### 3.5 HOUSING

Housing in the Free State province is provincial competency unless in instance where a municipality has been accredited by the provincial government to build government funded houses. (This is not the case in Masilonyana Municipality). The responsibility of Masilonyana Municipality with regard to housing is to allocate (sites, change of ownership handling queries and review the waiting lists) provide infrastructure and maintain a waiting list of residents who qualify for RDP houses.

The municipality ensures the provision of and use of municipal owned land support of the housing programme as initiated by the Province, The Municipality also conducts identification of well-located and suitable for social and other housing through Local Spatial Development Framework (LSDF) processes. The municipality also allows for basic consideration, such as suitability and serving, and applications are approved accordingly through Council resolutions.

The Provincial department (MISA) has assisted the department of Social and Community Services with a drafted in-house Human Settlement Sector Plan which was sent to the council for approval during May 2016 (2015/2016 financial year). The human Settlement Sector Plan addresses all human settlement challenges and remedial action including informal settlement related issues.

The Municipality has to date a housing backlog of 1607. There has not been any allocation from the Department of Human Settlement since 2011. The number of beneficiaries entered on Housing and erven waiting list increases daily. With regards to the Town Planning the Township Establishment has been done in Ikgomotseng / Soutpan March 2014 and Tshepong / Verkeerdevlei during October 2015. The township establishment contains 98 erven in Ikgomotseng / Soutpan and 317 Tshepong / Verkeerdevlei. In Makeleketla / Winburg the process of township establishment is still in progress of 1000 erven.

In February 2016 the municipality has lodged two applications and appointed a service provider for 2000 erven in Majwemasweu / Brandfort and 500 erven in Masilo / Theunissen, the project is still in progress.



### 3.6 FREE BASIC SERVICES AND INDIGENT SUPPORT

The Municipal Council must give priority to the basic needs of the community, promote the social and economic development of the community and ensure that all residents and communities in the municipality have access to at least the minimum level of basic municipal services in terms of Section 152(1) (b) and 153(b) of the Constitution.

The municipality is continuously making strides to ensure that services are continuously provided to the communities. Free Basic services contribute access to water, refuse, sanitation and electricity. The Indigent Subsidy Scheme was introduced by the municipality in order to provide basic services to poor households. On an annual basis the indigent register is reviewed and residents who qualify are encouraged to apply. The municipality subsidises the household with an income of R2 500 and less.

The Customer Care Unit in the municipality embarked on a Programme for Indigent Support and Indigent Renewals Registrations for all Masilonyana Units. This programme was supposed to have ended on the 26/02/2016 but was extended until 11/03/2016 because of poor turn up. It is believed that this poor turn up was because of the clashing of our Indigent programme and the ANC's Ward Councilors Mass Meetings Nominations.

An Indigent register was issued to all Councilors, CDW's & Ward Committee Members per wards before the 31/03/2016 for them to verify if all customers who are registered as Indigents really qualify as such or not and must indicate to the municipality those who do not qualify as indigents so that they can be removed from getting indigent subsidy. New registrations made amount to 796 people.

#### Free Basic Services

Free Basic Services To Low Income Households											
Number Of Households											
Households Earning Less Than R 2500.00 per Month											
	Total	Free Basic Water				Free Basic Sanitation		Free Basic Electricity		Free Basic Refuse	
		Total	Access	%	Access	%	Access	%	Access	%	
2015/16	3713	3713	3713	100%	3713	100%	139	50%	3713	100%	

Free Basic Service Policy Objectives Taken From IDP						
Service Objectives	Outline Service Targets		2015/16			
	Target		Actual			
Service Indicators (i)	*Previous Year (v)	*Current Year (vi)	Corrective action/ measures (viii)	*Current Year (ix)	*Following Year (x)	
<b>Service Objective free basic</b>						
To increase amount of revenue collected annually by ensuring full implementation of revenue strategy by June 2017	No. of campaigns on registering indigents	1 campaign conducted	1 Campaign conducted on registering indigents by March 2016	Campaign was conducted on the 1st February – 11 March 2016 in all municipal Units	N/A	N/A