# PERFORMANCE AGREEMENT & PLAN CORPORATE SERVICES DIRECTOR 2013/2014

# MASILONYANA LOCAL MUNICIPALITY



#### MASILONYANA LOCAL MUNICIPALITY



#### PERFORMANCE AGREEMENT

BETWEEN Makah

MASILONYANA LOCAL MUNICIPALITY

AND

"the employee"

FINANCIAL YEAR

1 JULY 2013 - 30 JUNE 2014

#### INTRODUCTION

Section 57(1) 9b) of the same Act, read with the contract of employment concluded between the parties, requires the parties to conclude an annual performance agreement.

The parties wish to ensure that they are clear about the goals & objectives to be achieved, and secure the commitment of the employee reporting to the Municipal Manager, to a set of actions that will secure Local Government Policy Objectives.

#### PURPOSE OF THIS AGREEMENT

The parties agree that the purpose of this Agreement is to:

- Comply with the provisions of section 57 (10 (b), (4A), (4B) and (5) of the Act as well as the employment contract entered into between the parties;
- Specify objectives and targets defined and agreed with the employee and to communicate to the employee the municipal expectations of the employee's performance and accountabilities in alignment with the 2013/2014 Integrated Development Plan, 2013/2014 Service Delivery Budget Implementation Plan and the 2013/2014 Municipal Budget;
- Specify the accountabilities as set out in the Performance Plan, which forms an annexure to the performance agreement.
- Monitor and measure performance against set targeted outputs;
- Use the performance agreement as a barometer assess employee performance
- In the event of outstanding performance, to appreciately reward performance
- Give effect to the municipal commitment to a performance oriented relationship with its employee in attaining equitable and improved service delivery.

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#### COMMENCEMENT AND DURATION

- This Agreement will commence on the 1 July 2013 and will remain in force until 30 June 2014. Thereafter a new Performance Agreement, Performance plan and Personal Development Plan shall be concluded between the parties for the next financial Year or any portion thereof;
- The parties will review the provisions of this Agreement during June each year. The
  parties will conclude a new Performance Agreement and Performance plan that
  replaces this Agreement at least once a year by not later than the beginning of
  each successive financial year;
- This Agreement will terminate on the termination of the employee's contract of employment for any reason as may be agreed between the parties;
- The content of this Agreement may be revised at any time during the abovemention period to determine the applicability of the matters agreed upon;
- If at any time during the validity of this Agreement the work environment alters (whether as a result of government or council resolution/decisions or otherwise) to the extent that the contents of this Agreement are no longer appropriate, the contents shall immediately be revised and aligned.

#### PERFORMANCE OBJECTIVES

- The Performance Plan (Annexure "A") sets out:
- The performance objectives and targets that must be met by the employee; and
- The time frames within which those performance objectives and targets must be met;
- The performance objectives and targets reflected in Annexure "A" are set by the Mayor in consultation with the employee, and including Key Objectives, Key Performance Indicators, Target dates and weightings;
- The Key Objectives describes the main task that needs to be done. The key Performance Indicators provide the details of the evidence that must be provided to show that a Key Objective has been achieved. The target date describes the timeframe in which the work must be achieved. The weightings show the relative importance of the Key Objective to each other;
- The employee's performance will. In addition be measured in terms of contributions to the set goal and strategies as in the 2013/2014 IDP;

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#### PERFORMANCE MANAGEMENT SYSTEM

- The employee agrees to participate in the Performance Management System that the municipality will adopt (before the end October 2013) and introduced for Masilonyana Local Municipality, to manage municipal staff.
- The employee accepts that the purpose of Performance Management System is to provide a comprehensive system with specific performance standards to assist the municipality, management and municipal staff to perform to the standards required;
- The Municipal Manager will consult the employee about the specific performance standards that will be included in the Performance Management System as applicable to the employee;
- The employee undertake to actively focus towards the promotion and implementation of the KPA's (including special projects relevant to the employee's responsibilities) within the local government framework;
- The criteria upon which the performance of the employee shall be assessed shall consist of two components, both of which are contained in the Performance Agreement;
- The employee will be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KPA's) and the Core Management Competencies (CMC's) respectively;
- Each area of assessment will be weighted and will contribute a specific part to the total score;
- KPA's covering the main areas of work will account for 80% and CMC's 20% of the final assessment;
- The employee's assessment will be based on his performance in terms of the outputs/ outcomes specified in the Attached Performance Plan



#### EVALUATING PERFORMANCE

The Performance plan set out:

- The standard and procedures for evaluating the employee's performance and;
- The intervals for the evaluation of the employee's performance
- The municipal council may review the employee's performance at any stage while the
  contract of employment remains in force. Only if council is dissatisfied with the
  outcomes of the evaluation panel, council can then appoint an independent body to
  review the employee's performance;
- Personal growth and development needs identified during any performance review discussion must be documented and where possible, action agreed to and implementation must occur within a set time frames
- The employee's performance will be measured in terms of contributions to the goals and strategies set out in the 2013/2014 Municipal IDP;

The Annual Performance Appraisal will involve:

- An assessment of achievements of results as outlined in the Performance Plan
- Each KPA will be assessed according to the extent to which specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under that KPA;
- An indicative rating on the five point scoring mechanism be provided for each KPA;
- The applicable assessment rating calculator will then be used to add the scores and calculate a final KPA score;

#### ASSESSMENT OF THE CMS's

- Each CMC will be assessed according to the extent to which the specified standard have been met;
- An indicative rating on the five point scale should be provided for each CMC;
- The rating will be multiplied by the weighting given to each CMC to provide a score;
- The applicable assessment calculator will be used to add the scores and calculate the final CMC score;

#### OVERALL RATING

 An overall rating will be calculated using the applicable assessment rating calculator. Such overall rating represents the outcome of the performance appraisal;



 For the purposes of evaluating the annual performance of the employee, an evaluation panel shall be constituted by the Municipal Manager.

#### SCHEDULE FOR PERFORMANCE REVIEWS

- The performance of the employee shall be reviewed within the time frames specified in the Performance Plan;
- The municipality shall keep a record of the review and assessment meetings;
- Performance Feedback shall be based on the Municipal Assessment of the employee's performance;
- The municipality will be entitled to review and make reasonable changes to the
  provisions of the Performance Plan, from time to time for operational reasons. The
  employee will be fully consulted before any such changes is made;
- The municipality may amend the provisions of the performance plan, whenever the PMS is adopted, implemented and or amended as the case may be. In that case the employee will be fully consulted before any such changes can be effected;

# OBLIGATION OF MASILONYANA LOCAL MUNICIPALITY

#### The Municipality shall:

- Create an enabling environment to facilitate effect performance by the Corporate Services Director;
- Provide access to skills development and capacity building opportunities
- Work collectively with the employee to solve problems and generate solutions to common problems that may impact on the performance of the employee;
- On request of the employee delegate such powers reasonably as may be requested by the employee to enable him to met the performance objectives and targets established in terms of this agreement;
- Make available to the employee such resources as the employee may reasonable require from time to time to assist him to met the performance objectives and targets established in terms of this agreement;

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### CONSULTATION

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As witnesses	
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As witnesses	·
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#### PERFORMANCE PLAN

#### JOB TITLE: CORPORATE SERVICES MANAGER

#### MASILONYANA LOCAL MUNICIPALITY

This plan defines the Council's expectations of the Corporate Services Manager in accordance with Manager's performance agreement, to which this document is attached. Section 57 (5) of the Local Government: Municipal Systems Act which provides that key objectives and targets must be based on the Key Performance Indicators set out from time to time as the municipal council reviews the Integrated Development Plan. This Performance Plan must, in terms of the Municipal Performance Regulations, also include time frames and weightings.

There are six parts to this Plan:

- 1. Key Performance areas (KPA's) schedule, detailing key objectives and their related Performance Indicators, Weightings and Target Dates
- 2. A Core Competency Requirements (CCR) schedule, setting out selected Core Management and Occupational Competencies
- 3. Performance Review Procedure i.e. information on how to review (or evaluate) performance and information on specific accountabilities
- 4. Consolidated Score Card, with Assessment Rating Calculator
- 5. Personal Development Plan (PDP), for addressing developmental gaps
- 6. Record of assessment meetings (Control Sheet)
  The period for this plan is 1<sup>st</sup> July 2013 to 30<sup>th</sup> June 2014

Signed and accepted by the Corporate Services Manager.

Signed ...... and accepted by the Municipal Manager on behalf of

Masilonyana Council.

# KEY PERFORMANCE AREA (KPA) SCHEDULE CORPORATE SERVICES MANAGER

2013 - 2014

#### MASILONYANA LOCAL MUNICIPALITY

This KPA Schedule sets Key Performance Objectives which must be achieved, time frames, as well as the Key Performance Targets (Standards) which will be used to measure whether or not the Community & Social Services Director has adequately performed her functions.

#### POSITION PURPOSE

To lead, direct and take full responsibility for the Corporate Services Department of Masilonyana Local Municipality, including Overall Departmental Management & Development Function, Human Resource Management Function, Labour Relations Management Function, Municipal Skills Development Function, Council Administration Support Function, Municipal Administration & Communication Function, Municipal Records Management Function, Legal Services Function, Departmental Project Management Function, Departmental Fleet & Assets Repair & Maintenance Function, Departmental Fleet & Assets Management Function.



## KEY PERFORMANCE AREA'S (KPS's) SCHEDULE

KEY PERFORMANCE AREA	IDP OBJECTIVE	BASELINE	PERFORMANCE INDICATOR	ANNUAL TARGET & TARGE DATE		ARGET & TARGET
(1) Human Resource Management	HR Management	70%	Enhance Current HR Management	100 %	Q1 Q2 Q3 Q4	Wellness Program  Develop & Review Operational HR Procedure  Conduct Work Study  Conduct Skills Audit & Qualification Verification  Review HR Strategy  Clean & Update HR Data (Personnel Files)  Compile Annual HR Management Report
(2) Employment Equity	Ensure Purity Within HR	60%	Address All Disparity	100 %	Q1	Develop Employment Equity Plan Identify All Disparity

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	-			Q2 Q3	Report To The Minister  Compile Mid-Year Assessment Report on EE
(3) Administrative Support	60%	Enhance Current Administration Support	100 %	Q1	Improve Administrative Support to Council & Management
					Archive Council Resolutions Monitor Progress
					On Implementation Of Council Resolutions & Table A Report To Each
<i>463</i> .					Council & Management Setting
					Provide Administrative Support To Council Committees
		i			(section 78,79 committees)
		1			Improve Data Capture & Archiving (Records

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(4) Health & Safety	Municipal Health & Safety	50%	Ensure Safety of Municipal Official	100 %	Q3 Q4 Q1 Q2	Documents Management Solution  Compile Annual Report Admin Support  Develop Occupational Health & Safety Plan  Ensure Effective Functioning Safety Committee  Run Occupational Safety Awareness Campaigns  Run Occupational Safety Awareness Campaigns  Procure & Distribute
	·				Q4	; I

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(5) Labour		50%	Improve Labour	100	Q1	Appoint Labour
Relations			Relations	%		Relations Officer
		1		į	Q2	Ensure Effective
					46,0	Functioning of LLF
					26.5	& Labour Relation
					(14) 1800	Office
					Q3	Reduce Litigation
						cases by 20%
					Q4	Compile Annual
						Report on Labour
					:	Relations
(6) Skill s	Develop	50%	Enhance Current	100	Q1	Identify Skills gaps
Development	Municipal Skills		Municipal Skills	%	Q2	Monitor
	SKIIIS				,	Implementation of WPSDP
	*				Q3	Compile Mid-Year
					3	Progress Report on WPSDP
					Q4	Review & Develop WPSDP
						Compile Annual Report on WPSDP
(7) Municipal		55%	Safeguard	100	Q1	Compile Municipal
Policies			Municipal Policies	%		Policy Manual
					Q2	Archive All
						Municipal Policies
		!				For Easy Access &

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				-	Retrieval
					Nell levul
		Ensure		Q3	Compile Mid-Year
		Implementation			Report On Policy
		Of Policies			Implementation &
					Gaps
				Q4	Monitor & Report
				7995	Policy
					Implementation
Manage	50%	Enhance current	100	Q1	Compile Fleet
Municipal		Municipal Fleet	%		Operational
Fleet		Management			Management Plan
				Q2	Appoint Fleet
					Manager
			-0535s	Q3	Assessment Report
					on Fleet
					management
				Q4	Compile Annual
				, l	Report on Fleet
			1		management
Municipal	40%	Enhance Current	100	Q1	Compile Project
Projects		Project	%		Management
Management		Management			Analysis Report
		Сарасіту		Q2	Compile First
				•	Quarter Report
			-	Q3	Compile Mid-Year
					Report
			Ī	Q4	Compile Annual
					Dept Project
					Management Annual
I	1			J	J
	Municipal Fleet  Municipal Projects	Municipal Fleet  Municipal Projects  Municipal	Manage 50% Enhance current Municipal Fleet Management  Municipal Fleet Enhance Current Projects  Municipal Projects	Manage 50% Enhance current Municipal Fleet Management 100 Manageme	Manage Municipal Fleet Management 100 Q1  Municipal Fleet Management Q2  Municipal Projects Management Capacity  Implementation Of Policies  Replace Current Project Management Capacity  Replace Current Project Management Capacity  Replace Current Project Management Capacity  Q2  Q3

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(10) Budget	Expenditure	50%	Reduce Current	100	Q1	Compile Quarterly
Control	Management		Overtime Payment	%		Expenditure Report
			by 5%		Q2	Compile Quarterly
						Expenditure Report
x) ()					Q3	Compile Quarterly
						Expenditure Report
				, 1995. 1995.	Q4	Compile Annual
						Expenditure Report
(4.4)			-			
(11) Improve		50%	Manage Corporate	100	Q1	Scan Dept
Departmental			Services	% 🦠	97. San	Environment &
Management &			Department			Compile Analysis
Excellent						Report
				*\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\		
				105 105	Q2	Facilitate monthly
v .i						Staff Meetings
7 · · · · · · · · · · · · · · · · · · ·					Q3	Compile Mid-Year
					·	Report
						•
					Q4	Compile Dept
						Management Annual
			*			Report
		Maria No.				•

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# CORE COMPETANCE REQUIREMENTS (CCR) SCHEDULE

This CCR Schedule measures the Managerial and Occupational Competencies of the Corporate Services Manager. The Core Managerial and Occupational Competencies must be selected from the list set out below and agreed upon between the employer and the employee, with due regards to the proficiency level agreed to.

# CORE COMPETENCY REQUIREMENTS (CCR) SCHEDULE

CODE COMPETENTIAL		_ 💫		
CORE COMPETENCY REQUIREMENTS (CCR) FOR	EMPLOYEE	S		
CORE COMPETENCY REQUIREMENTS (CCR)		3 V. 65 y		
WALL SOME LICINGY REQUIREMENTS (CCR)		WEGHT %	DEC JUNE	SCORE
Strategic Capability and Leadership	2%			
Programme and Project Management	1%			
Financial Management	1%			
Change Management	1%			
Problem Solving and Analysis	2%			
People Management and Empowerment	2%		•	
Communication	2%		<u>·</u>	
Honesty and Integrity	1%			
Total Percentage		12%		



# CORE OCCUPATIONAL COMPETENCIES (COC) SCHEDULE

	1	1		
CORE OCCUPATIONAL COMPETENCIES		WEGHT	50	CORE
REQUIREMENTS (CCR)		%	DEC	
			JUNE	
Competence in Self-Management	1%			
Interpretation of and implementation within the	1%			
legislative and national policy frameworks				
Knowledge of Performance Management and	1%	\$4. \\		
Reporting				
Competence in policy conceptualization, analysis	1%			
and implementation				
Skills in Mediation	1%			
Skills in Governance	1%			
Competence as required by other national line	1%			
sector departments .				
Exceptional and dynamic creativity to improve the	1%			
functioning of the municipality				
Total Percentage		8%		



#### PERFORMANCE REVIEW PROCEDURE

1. The performance of the Section 57 Managers must be reviewed on the following dates, with the understanding that the reviews in the first and third quarter may be verbal if the performance is satisfactory:

First Quarter Review at ending September 13
Second Quarter Review ending December 2013 (Mid-Year Review)
Third Quarter Review ending March 14
Second fourth Review at end of June 2014 (Annual Review)

- 2. An Evaluation Panel comprising of the following persons must be established for the purpose of evaluating the annual performance of Section 57 Managers(i.e. managers reporting directly to the Municipal Manager):
  - Municipal Manager;
  - ii) Chairperson of the performance/internal audit committee or the Chairperson of the audit committee, in the absence of a performance audit committee;
  - iii) Member of the municipal council or executive committee member;
  - iv) Municipal Manager from another municipality

The Municipal Manager must source the external secretarial services or use the HR Manager to the evaluation panel

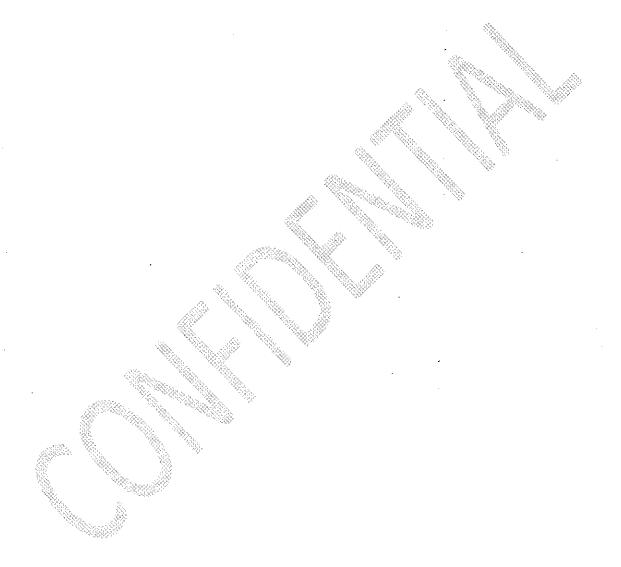
- 3. The evaluation of the Section 57 Managers' performance at the end of the first and second semester must be undertaken by the Municipal Manager in consultation with the relevant Section 57 manager.
- 4. Notwithstanding the intervals for reviewing the Managers' performance mentioned in paragraph 1 above, the employer may in addition review the Managers' performance at any stage while the performance contract remains in force.
- 5. The onus is on the Section 57 Manager to provide proof that he/she has met the key performance targets and standards, within the set time frames.
- 6. The Municipal Manager and the Director to meet to conduct a formal performance rating and agree to the final scores. It may be necessary to have two meetings before final agreement. In the event of a dis-agreement, the municipal manager has the final say with regard to the final score that is given and the Director is free to explore external dispute resolution mechanism if need be.
- 7. Deadline dates that have been met should be marked alongside with a  $\mathcal{I}$ .
- 8. Deadline dates that have not been met should be marked alongside with a X.

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- 9. Performance Indicator that has been supplied as evidence of achieving an objective should be marked alongside with a I.
- 10. Performance Indicator that has not been supplied as evidence of achieving an objective should be marked alongside with a X.
- 11. The Municipal Manager must mark his own notes during a formal review meeting and must assign a score in relation to the weighting assigned to a specific objective e.g. Should a specific objective have been assigned an amount of 5 points and the objective have been achieved then the score allocated will be five (5). However, should the objective have not been achieved at all or no satisfactory evidence is provided then the score of zero (0) will be allocated? Should only a portion of the evidence have been provided, or only a portion of the objective have been achieved, with no valid reason for poor achievement, then a part score will be allocated e.g. 3/5. It should be noted that many performance indicators do not allow for a partial score for i.e. it either has or has not been achieved.
- 12. The scoring must be recorded on the KPA Schedule and the CCR Schedule in the relevant score columns.
- 13. Only those items relevant for the review period in question must be scored.
- 14. A Personal Development Plan (PDP) for addressing developmental gaps in the employee's performance and capacity must then be completed by the Municipal Manager in consultation with then relevant Section 57 Manager.
- 15. A poor work performance will be dealt with in accordance with schedule 8 (eight) of the Labour Relations Act specifically dealing with poor work performance and incapacity.
- 16. The Municipal Manager must complete a Control Sheet (Record of Assessment Meetings) provided in this Performance Plan.
- 17. When undertaking the Annual Performance Review with the panel as set out in paragraph two above the same scoring procedure will be used and the members of the panel will then provide input on their proposed score for each Key Objective. However the panel should aim at reaching consensus.
- 18. The score awarded on the KPA Schedule and the CCR Schedule will then be transferred to the consolidated score card and the total score for each Section 57 manager will then be calculated in accordance with regulation 27 of the Municipal Performance Regulations promulgated under Government Notice R805 dated 01 August 2006. Using regulation 22 it will then be determined whether or not the employee is entitled to a Performance Bonus and if so the amount of the bonus.

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- 19. Any dispute concerning the Performance Management Processes or Outcomes will be dealt with in terms of Regulation 33 of the Municipal Performance Management Regulations.
- 20. The content of a Performance Agreement must be made available to the public by the Municipal Manager in accordance with the Municipal Finance Management Act 2003 and Section 46 of the Municipal Systems Act.



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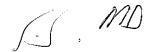
# CONSOLIDATED SCORE CARD ASSESSMENT RATING CALCULATOR

Evaluation Cycle : 01 July 2013 TO 30 June 2014

Name of the Section 57 Manager: Mr.

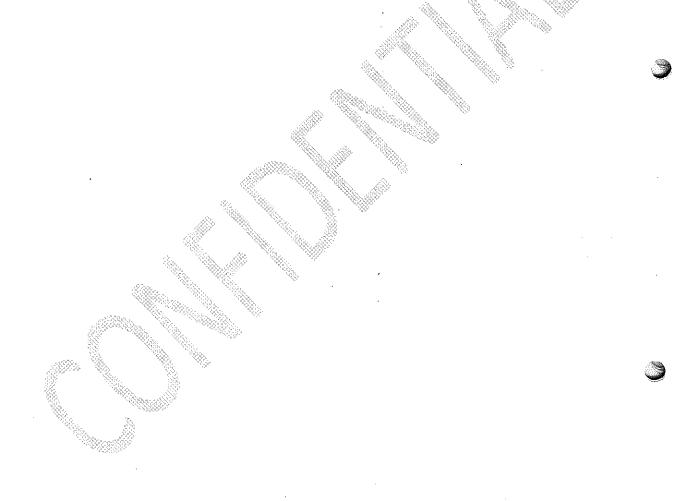
Title: CORPORATE SERVICES MANAGER

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KP/	۹	WEIGHT	RATING	SCORE	CCR	WEIGHT	RATING	SCORE
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# ASSESSMENT RATING CALCULATOR

100%		100%	
KPA weight	80%	CCR weight	20%
KPA score		CCR score	
Final score			<u> </u>



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# PERSONAL DEVELOPMENT PLAN

(To be used for addressing Performance gaps)

the second residual essing repromance gaps)					
Manager's Name MD NJAA4	Date 10th July 2014				
Job Title: Corporatel Services Managen					

Skills /	Outcomes	Suggested	Time frames to	Comments
Performance	expected	activity (e.g.	meet	is .
Gap(identified		training,	Performance	
at Performance		counseling,	Standards	
Evaluation)		additional		
		resources etc.)		
1. Municipal	Knowledge of	Municipalities	End May 14	
Finance	Municipal	Finance		
Management	Finance	Training		
	Management	Project		

Signed by the Corporate Services Manager

Signed by the Municipal Manger

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