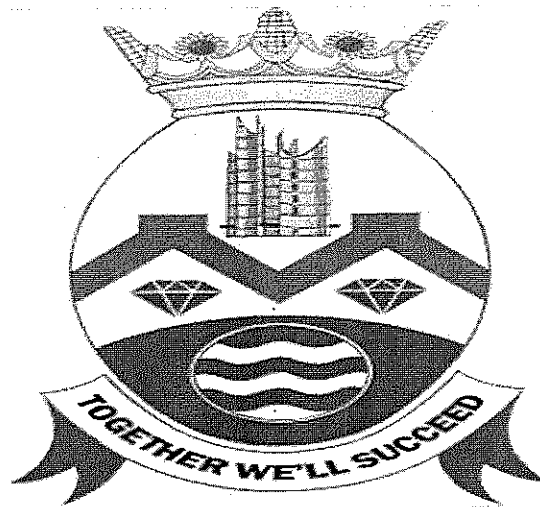


**PERFORMANCE AGREEMENT &
PLAN
SOCIAL & COMMUNITY SERVICES
DIRECTOR
2013/2014**

**MASILONYANA
LOCAL MUNICIPALITY**



MASILONYANA LOCAL MUNICIPALITY



PERFORMANCE AGREEMENT

BETWEEN

S.S. Mta Kati

MASILONYANA LOCAL MUNICIPALITY

AND

M.E. Maphobole

"the employee"

FINANCIAL YEAR

1 JULY 2013 - 30 JUNE 2014

INTRODUCTION

Masilonyana local Municipality duly represented by S.S. Mtshali, in his capacity as the Municipal Manager has entered into a contract of employment with the employee M. E. Maphahle (in her capacity as the Social & Community Services Director) for a period of 12 ending in terms of section 57(1) (a) of the Local Government Municipal Systems Act 32 of 2000.

Section 57(1) 9b) of the same Act, read with the contract of employment concluded between the parties, requires the parties to conclude an annual performance agreement.

The parties wish to ensure that they are clear about the goals & objectives to be achieved, and secure the commitment of the employee reporting to the Municipal Manager, to a set of actions that will secure Local Government Policy Objectives.

PURPOSE OF THIS AGREEMENT

The parties agree that the purpose of this Agreement is to:

- Comply with the provisions of section 57 (10 (b), (4A), (4B) and (5) of the Act as well as the employment contract entered into between the parties;
- Specify objectives and targets defined and agreed with the employee and to communicate to the employee the municipal expectations of the employee's performance and accountabilities in alignment with the 2013/2014 Integrated Development Plan, 2013/2014 Service Delivery Budget Implementation Plan and the 2013/2014 Municipal Budget;
- Specify the accountabilities as set out in the Performance Plan, which forms an annexure to the performance agreement.
- Monitor and measure performance against set targeted outputs;
- Use the performance agreement as a barometer assess employee performance
- In the event of outstanding performance, to appreciately reward performance
- Give effect to the municipal commitment to a performance oriented relationship with its employee in attaining equitable and improved service delivery.

COMMENCEMENT AND DURATION

- This Agreement will commence on the 1 July 2013 and will remain in force until 30 June 2014. Thereafter a new Performance Agreement, Performance plan and Personal Development Plan shall be concluded between the parties for the next financial Year or any portion thereof;
- The parties will review the provisions of this Agreement during June each year. The parties will conclude a new Performance Agreement and Performance plan that replaces this Agreement at least once a year by not later than the beginning of each successive financial year;
- This Agreement will terminate on the termination of the employee's contract of employment for any reason as may be agreed between the parties;
- The content of this Agreement may be revised at any time during the above-mentioned period to determine the applicability of the matters agreed upon;
- If at any time during the validity of this Agreement the work environment alters (whether as a result of government or council resolution/decisions or otherwise) to the extent that the contents of this Agreement are no longer appropriate, the contents shall immediately be revised and aligned.

PERFORMANCE OBJECTIVES

- The Performance Plan (Annexure "A") sets out:
- The performance objectives and targets that must be met by the employee; and
- The time frames within which those performance objectives and targets must be met;
- The performance objectives and targets reflected in Annexure "A" are set by the Mayor in consultation with the employee, and including Key Objectives, Key Performance Indicators, Target dates and weightings;
- The Key Objectives describes the main task that needs to be done. The key Performance Indicators provide the details of the evidence that must be provided to show that a Key Objective has been achieved. The target date describes the timeframe in which the work must be achieved. The weightings show the relative importance of the Key Objective to each other;
- The employee's performance will. In addition be measured in terms of contributions to the set goal and strategies as in the 2013/2014 IDP;

PERFORMANCE MANAGEMENT SYSTEM

- The employee agrees to participate in the Performance Management System that the municipality will adopt (before the end October 2013) and introduced for Masilonyana Local Municipality, to manage municipal staff.
- The employee accepts that the purpose of Performance Management System is to provide a comprehensive system with specific performance standards to assist the municipality, management and municipal staff to perform to the standards required;
- The Municipal Manager will consult the employee about the specific performance standards that will be included in the Performance Management System as applicable to the employee;
- The employee undertake to actively focus towards the promotion and implementation of the KPA's (including special projects relevant to the employee's responsibilities) within the local government framework;
- The criteria upon which the performance of the employee shall be assessed shall consist of two components, both of which are contained in the Performance Agreement;
- The employee will be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KPA's) and the Core Management Competencies (CMC's) respectively;
- Each area of assessment will be weighted and will contribute a specific part to the total score;
- KPA's covering the main areas of work will account for 80% and CMC's 20% of the final assessment;
- The employee's assessment will be based on his performance in terms of the outputs/ outcomes specified in the Attached Performance Plan

EVALUATING PERFORMANCE

The Performance plan set out:

- The standard and procedures for evaluating the employee's performance and;
- The intervals for the evaluation of the employee's performance
- **The municipal council may review the employee's performance at any stage while the contract of employment remain in force;**
- Personal growth and development needs identified during any performance review discussion must be documented and where possible, action agreed to and implementation must occur within a set time frames
- The employee's performance will be measured in terms of contributions to the goals and strategies set out in the 2013/2014 Municipal IDP;

The Annual Performance Appraisal will involve:

- An assessment of achievements of results as outlined in the Performance plan
- Each KPA will be assessed according to the extent to which specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under that KPA;
- An indicative rating on the five point scoring mechanism be provided for each KPA;
- The applicable assessment rating calculator will then be used to add the scores and calculate a final KPA score;

ASSESSMENT OF THE CMC's

- Each CMC will be assessed according to the extent to which the specified standard have been met;
- An indicative rating on the five point scale should be provided for each CMC;
- The rating will be multiplied by the weighting given to each CMC to provide a score;
- The applicable assessment calculator will be used to add the scores and calculate the final CMC score;

OVERALL RATING

- An overall rating will be calculated using the applicable assessment rating calculator. Such overall rating represents the outcome of the performance appraisal;
- For the purposes of evaluating the annual performance of the employee, an evaluation panel shall be constituted by the Municipal Manager.

SCHEDULE FOR PERFORMANCE REVIEWS

- The performance of the employee shall be reviewed within the time frames specified in the Performance Plan;
- The municipality shall keep a record of the review and assessment meetings;
- Performance Feedback shall be based on the Municipal Assessment of the employee's performance;
- The municipality will be entitled to review and make reasonable changes to the provisions of the Performance Plan, from time to time for operational reasons. The employee will be fully consulted before any such changes is made;
- The municipality may amend the provisions of the performance plan, whenever the PMS is adopted, implemented and or amended as the case may be. In that case the employee will be fully consulted before any such changes can be effected;

OBLIGATION OF MASILONYANA LOCAL MUNICIPALITY

The Municipality shall:

- Create an enabling environment to facilitate effect performance by the Social & Community Services Director;
- Provide access to skills development and capacity building opportunities
- Work collectively with the employee to solve problems and generate solutions to common problems that may impact on the performance of the employee;
- On request of the employee delegate such powers reasonably as may be requested by the employee to enable him to met the performance objectives and targets established in terms of this agreement;
- Make available to the employee such resources as the employee may reasonable require from time to time to assist him to met the performance objectives and targets established in terms of this agreement;

CONSULTATION

Signed at Therunissen On this day 10th of July 2013

As witnesses

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[Signature]

The Municipal Manager

Signed at on this day of 2013

As witnesses

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M.E Maphobole
The Social & Community Services
Director
Maphobole

PERFORMANCE PLAN

JOB TITLE: COMMUNITY & SOCIAL SERVICES DIRECTOR

MASILONYANA LOCAL MUNICIPALITY

This plan defines the Council's expectations of the Community & Social Services Director in accordance with Manager's performance agreement, to which this document is attached. Section 57 (5) of the Local Government: Municipal Systems Act which provides that key objectives and targets must be based on the Key Performance Indicators set out from time to time as the municipal council reviews the Integrated Development Plan. This Performance Plan must, in terms of the Municipal Performance Regulations, also include time frames and weightings.

There are six parts to this Plan:

1. Key Performance areas (KPA's) schedule, detailing key objectives and their related Performance Indicators, Weightings and Target Dates
2. A Core Competency Requirements (CCR) schedule, setting out selected Core Management and Occupational Competencies
3. Performance Review Procedure i.e. information on how to review (or evaluate) performance and information on specific accountabilities
4. Consolidated Score Card, with Assessment Rating Calculator
5. Personal Development Plan (PDP), for addressing developmental gaps
6. Record of assessment meetings (Control Sheet)

The period for this plan is 1st July 2013 to 30th June 2014

Signed and accepted by the Community & Social Services Director *Shobole*

Signed *[Signature]* and accepted by the Municipal Manager on behalf of Masilonyana Council.

KEY PERFORMANCE AREA (KPA) SCHEDULE
COMMUNITY & SOCIAL SERVICES DIRECTOR

2013 - 2014

MASILONYANA LOCAL MUNICIPALITY

This KPA Schedule sets Key Performance Objectives which must be achieved, time frames, as well as the Key Performance Targets (Standards) which will be used to measure whether or not the Community & Social Services Director has adequately performed her functions.

POSITION PURPOSE

To lead, direct and take full responsibility for the Community & Social Services Department of Masilonyana Local Municipality, including Overall Departmental Management & Development Function, Municipal Basic Services Delivery Function, Departmental Expenditure Management Function, Project Management Function, Departmental Fleet & Assets Repair & Maintenance Function, Departmental Fleet & Assets Management Function and Municipal Facilities & Properties Management Function.

KEY PERFORMANCE AREA'S (KPS's) SCHEDULE

KEY PERFORMANCE AREA	IDP OBJECTIVE	BASELINE	PERFORMANCE INDICATOR	ANNUAL TARGET & TARGET DATE		
(1) Basic Services Delivery	Ensure Provision of Basic Services	60%	Enhance Provision of Basic Services	100%	Q1	Develop Operational Plan
					Q2	Monitor & Compile Progress Report
					Q3	Compile Mid-Year Service Delivery & Expenditure Report
					Q4	Compile Service Delivery Annual Report
			Improve Waste Management	100%	Q1	Fast Track Registration of Other Landfill Sites
						Develop Regulatory Frameworks
					Q2	Improve Refuse Removal
						Regulate Landfill Sites
					Q3	Develop Business Plans to Fence All Landfill Sites
						Run Clean Masilonyana Campaign in Each

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						Town
					Q4	Compile Waste Management Annual Report
(2) Management of Recreational Facilities		50%	Ensure Safer, Clean & User friendly Recreational Facilities	100%	Q1	Develop Management & Operational Plan
					Q2	Compile Progress Report
					Q3	Compile Mid-Year Report
						Upgrade Majemasue Community Hall
					Q4	Compile Annual Report
(3) Law Enforcement		40%	Implement and Enforce Appropriate Legislation & Municipal Bay-Laws	100%	Q1	
					Q2	Strengthen Relations with Law-Enforcement Agencies
						Identify All Hot Spots & Table a Report to Management
					Q3	Compile Mid-Year Report
					Q4	Compile Annual

						Report.
(4) Land & Housing		50%	Ensure Sustainable Human Settlements	100%	Q1	Update Housing Beneficiaries
			Beneficiaries Identified as per Approved Housing Allocations (within 3 months of announcement by MEC)		Q2	Conduct Land Audits
			No. of informal areas formalised		Q2	
			No. of Hectares of Land Released for Low Cost Housing		Q3	Finalise Township Establishment & Compile Mid-Year Report
					Q4	Reduce Informal Settlements Compile Annual Report
(5) Disaster Management		30%	Ensure Implementation of District Disaster Management Plan	100%	Q1	Develop Disaster Management Plan
					Q2	Compile First Quarter Report
					Q3	Compile Mid-Year Report
					Q4	Compile Annual Report
(6) Environmental Management		30%	Ensure Safe & Clean Municipal Environment		Q1	Conduct Environmental Scan
					Q2	Develop Environmental

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						Management Plan		
					Q3	Implement EMP		
					Q4	Compile Annual Report		
(7) Community & Social Departmental Fleet & Asset Management		55%	Assets Management & Maintenance	100%	Q1	Identify all Dept Assets		
					Q2	Develop & Update Asset Register		
					Q3	Compile Progress Report		
					Q4	Compile Annual Report		
					Fleet Management & Maintenance		Q1	Develop Maintenance Plan
							Q2	Compile First Quarterly Report
							Q3	Compile Mid-Year Report
							Q4	Compile Fleet Management Annual Report
(8) Municipal Cemeteries Properties Maintenance		Safeguard Municipal Properties	Ensure All Properties Are Insured	100%	Q1	Develop Operational Management Plan		
		70%			Q2	Compile Progress Report		
					Q3	Compile Progress Report		

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					Q4	Compile Property Annual Report
			Maintain Municipal Properties	100%	Q1	Develop Management Plan
					Q2	
					Q3	Monitor & Compile Progress Report
					Q4	Compile Annual Report
			Improve Management of Municipal Facilities	100%	Q1	Identify & Register All Municipal Facilities
					Q2	Develop Maintenance Plan
					Q3	Compile Mid-Year Maintenance Expenditure Report
					Q4	Compile Facility Management Annual Report
(9) Town Planning	Integrate Society	Apartheid Settlements Removed	Finalize Township Establishment	100%	Q1	Compile Analysis Report
					Q2	Conduct Municipal Land Audits
					Q3	Compile Land Audit Report
					Q4	Compile Town Planning Annual

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						Report
			Approve Building Plans		Q1	Building Plans Approved Within 30 days of Receipt of Fully Completed Applications
					Q2	10% of Approved Building Plan Inspections Conducted as per Industry Standards <i>(Inspection 1: foundation level; Inspection 2: wall plate level; Inspection 3-final inspection)</i>
					Q3	% Increase of rezonings, subdivisions & Consolidation Applications Evaluated & Submitted to Province within 60 days of receipt ³¹
					Q4	Compile Town Planning Annual Report
(10) Project Management	Municipal Projects Management	50%	Enhance Current Dept Project Management Capacity	100%	Q1	Compile Project Management Analysis Report
					Q2	Compile First Quarter Report

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					Q3	Compile Mid-Year Report
					Q4	Compile Annual Project Management Annual Report
(11) Budget Control	Expenditure Management	55%	Reduce Current Maintenance & Repair Cost by 10%	100%	Q1	Compile Quarterly Expenditure Report
			Monitor Expenditure per Vote		Q2	Compile Quarterly Expenditure Report
					Q3	Compile Quarterly Expenditure Report
					Q4	Compile Annual Expenditure Report
(12) Improve Departmental HR Management & Excellent		50%	Manage Community & Social Services Department	100%	Q1	Scan Dept Environment & Compile Analysis Report
					Q2	Facilitate monthly Staff Meetings
						Develop Staff Skills
					Q3	Compile Mid-Year Report
Q4	Compile HR Management Annual Report					

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CORE COMPETANCE REQUIREMENTS (CCR) SCHEDULE

This CCR Schedule measures the Managerial and Occupational Competencies of the Community & Social Services Director. The Core Managerial and Occupational Competencies must be selected from the list set out below and agreed upon between the employer and the employee, with due regards to the proficiency level agreed to.

CORE COMPETENCY REQUIREMENTS (CCR) SCHEDULE

CORE COMPETENCY REQUIREMENTS (CCR) FOR EMPLOYEES				
CORE COMPETENCY REQUIREMENTS (CCR)		WEIGHT %	SCORE	
			DEC	JUNE
Strategic Capability and Leadership	1%			
Programme and Project Management	2%			
Financial Management	1%			
Change Management				
Knowledge Management				
Service Delivery Innovation	2%			
Problem Solving and Analysis	2%			
People Management and Empowerment	2%			
Client Orientation and Customer Focus				
Communication	1%			
Honesty and Integrity	1%			
Total Percentage		12%		

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CORE OCCUPATIONAL COMPETENCIES (COC) SCHEDULE

CORE OCCUPATIONAL COMPETENCIES (COC) FOR EMPLOYEES				
CORE OCCUPATIONAL COMPETENCIES REQUIREMENTS (CCR)	WEGHT %	SCORE		
		DEC	JUNE	
Competence in Self-Management	1%			
Interpretation of and implementation within the legislative and national policy frameworks	1%			
Knowledge of Performance Management and Reporting	2%			
Knowledge of global and South African specific political, social and economic contexts				
Competence in policy conceptualization, analysis and implementation	1%			
Knowledge of more than one functional municipal field/discipline	1%			
Skills in Mediation				
Skills in Governance				
Competence as required by other national line sector departments	1%			
Exceptional and dynamic creativity to improve the functioning of the municipality	1%			
Total Percentage	8%			

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PERFORMANCE REVIEW PROCEDURE

1. The performance of the Section 57 Managers must be reviewed on the following dates, with the understanding that the reviews in the first and third quarter may be verbal if the performance is satisfactory:

First Quarter Review at ending September 13

Second Quarter Review ending December 2013 (Mid-Year Review)

Third Quarter Review ending March 14

Fourth Quarter Review at end of June 2014 (Annual Review)

2. An Evaluation Panel comprising of the following persons must be established for the purpose of evaluating the annual performance of Section 57 Managers (i.e. managers reporting directly to the Municipal Manager):
 - i) Municipal Manager;
 - ii) Chairperson of the performance/internal audit committee or the Chairperson of the audit committee, in the absence of a performance audit committee;
 - iii) Member of the municipal council or executive committee member;
 - iv) Municipal Manager from another municipality

The Municipal Manager must source the external secretarial services or use the HR Manager to the evaluation panel.

3. The evaluation of the Section 57 Managers' performance at the end of the first and second semester must be undertaken by the Municipal Manager in consultation with the relevant Section 57 manager.
4. Notwithstanding the intervals for reviewing the Managers' performance mentioned in paragraph 1 above, the employer may in addition review the Managers' performance at any stage while the performance contract remains in force.
5. The onus is on the Section 57 Manager to provide proof that he/she has met the key performance targets and standards, within the set time frames.
6. The Municipal Manager and the Director to meet to conduct a formal performance rating and agree to the final scores. It may be necessary to have two meetings before final agreement. In the event of a dis-agreement, the municipal manager has the final say with regard to the final score that is given and the Director is free to explore external dispute resolution mechanism if need be.
7. Deadline dates that have been met should be marked alongside with a ✓.
8. Deadline dates that have not been met should be marked alongside with a X.

9. Performance Indicator that has been supplied as evidence of achieving an objective should be marked alongside with a ✓.
10. Performance Indicator that has not been supplied as evidence of achieving an objective should be marked alongside with a X.
11. The Municipal Manager must mark his own notes during a formal review meeting and must assign a score in relation to the weighting assigned to a specific objective e.g. Should a specific objective have been assigned an amount of 5 points and the objective have been achieved then the score allocated will be five (5). However, should the objective have not been achieved at all or no satisfactory evidence is provided then the score of zero (0) will be allocated? Should only a portion of the evidence have been provided, or only a portion of the objective have been achieved, with no valid reason for poor achievement, then a part score will be allocated e.g. 3/5. It should be noted that many performance indicators do not allow for a partial score for i.e. it either has or has not been achieved.
12. The scoring must be recorded on the KPA Schedule and the CCR Schedule in the relevant score columns.
13. Only those items relevant for the review period in question must be scored.
14. A Personal Development Plan (PDP) for addressing developmental gaps in the employee's performance and capacity must then be completed by the Municipal Manager in consultation with then relevant Section 57 Manager.
15. A poor work performance will be dealt with in accordance with schedule 8 (eight) of the Labour Relations Act specifically dealing with poor work performance and incapacity.
16. The Municipal Manager must complete a Control Sheet (Record of Assessment Meetings) provided in this Performance Plan.
17. When undertaking the Annual Performance Review with the panel as set out in paragraph two above the same scoring procedure will be used and the members of the panel will then provide input on their proposed score for each Key Objective. However the panel should aim at reaching consensus.
18. The score awarded on the KPA Schedule and the CCR Schedule will then be transferred to the consolidated score card and the total score for each Section 57 manager will then be calculated in accordance with regulation 27 of the Municipal Performance Regulations promulgated under Government Notice R805 dated 01 August 2006. Using regulation 22 it will then be determined whether or not the employee is entitled to a Performance Bonus and if so the amount of the bonus.

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19. Any dispute concerning the Performance Management Processes or Outcomes will be dealt with in terms of Regulation 33 of the same Act.

20. The content of a Performance Agreement must be made available to the public by the Municipal Manager in accordance with the Municipal Finance Management Act 2003 and Section 46 of the Municipal Systems Act.

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CONSOLIDATED SCORE CARD
ASSESSMENT RATING CALCULATOR

Evaluation Cycle : 01 July 2013 TO 30 June 2014

Name of the Section 57 Manager: Mrs. M. F. Maphobole

Title: COMMUNITY & SOCIAL SERVICES DIRECTOR

KPA	WEIGHT	RATING	SCORE	CCR	WEIGHT	RATING	SCORE
1				1			
2				2			
3				3			
4				4			
5				5			
6				-			

ASSESSMENT RATING CALCULATOR

100%		100%	
KPA weight	80%	CCR weight	20%
KPA score		CCR score	
Final score			

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PERSONAL DEVELOPMENT PLAN

(To be used for addressing Performance gaps)

Manager's Name M. E. Maphobole Date 10th July 2014

Job Title: **Community & Social Services Director**

Skills / Performance Gap(identified at Performance Evaluation)	Outcomes expected	Suggested activity (e.g. training, counseling, additional resources etc.)	Time frames to meet Performance Standards	Comments
1. Municipal Finance Management	Knowledge of Municipal Finance	Municipality Finance Training Project	End May 14	

Signed by the Community & Social Services Director *M. E. Maphobole*

Signed by the Municipal Manger *[Signature]*

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